Provincial/Territorial Data Quality Report

Indicators and Contextual Measures Reference Guide



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Introduction

The Canadian Institute for Health Information (CIHI) produces annual data quality reports to assess the contribution of each province and territory to 16 of CIHI's databases. These reports are shared with deputy ministers of health and key jurisdictional representatives across the country.

This reference guide describes the indicators and methodology used in the data quality reports. It can be used to understand how CIHI tracks, monitors and reports changes in data quality on an annual basis. This guide also includes a glossary, which provides definitions of CIHI's dimensions of data quality as well as a list of the acronyms and initialisms (spelled out) that appear in this guide.

Core data quality indicators

Core data quality indicators address fundamental quality concepts that are applicable to multiple databases and that can be measured in a similar way. Core data quality indicators will expand and adapt as improvements in data quality are made through reporting and other initiatives.



Relevance

Identifying information	tion		
Name	Commitment to Participate		
Databases	CCRS/IRRS LTCF, CJRR/DAD HCRS/IRRS HC, NACRS (ED)) (hip and knee replacement pro), NRS	sthesis data), CPERS,
Indicator descriptio	n and calculation		
Description	Indicates the level of commitm respective database	ent made by the province/territo	ry to submit to the
Calculation description	C: Complete data collection expected at the provincial/territorial level, through a mandate or other type of agreement		
	 P: Partial mandate or agreement (e.g., for only certain facilities and/or regional health authorities), representing partial data collection at the provincial/territorial level V: Voluntary submission with no commitment at the provincial/territorial level N: No commitment/mandate 		
Database-specific descriptions	fic CCRS/IRRS LTCF and HCRS/IRRS HC: C is assigned to any province/territory who ministry of health has confirmed with CIHI that all organizations in the sector are red to submit data to CCRS/IRRS LTCF (including long-term care or hospital-based cor care services) or HCRS/IRRS HC (home care services).		s in the sector are required
		e replacement prosthesis data indicated in writing that data sub the province/territory.	
		province/territory that has commi mitted to submit data to CPERS	
		ories that are submitting to NAC P for this indicator. Remaining ju re assigned N.	
Type of measure	Nominal variable		
Data quality assessi	nent		
Optimal value	С		
Assessment range	Little or no data quality concerns C	Moderate data quality concerns P or V	Significant data quality concerns N



Use, interpretation	and limitations
Use	This indicator describes the pan-Canadian commitment of provinces/territories to participate in and provide data to the respective databases.
Interpretation	The level of data submission varies regardless of the province's/territory's commitment to participate; therefore, actual coverage should be confirmed using the Completeness of Participation indicator.
	This indicator is not reported for the inpatient acute care and day surgery reports or for the CMDB since there is a long-standing mandate from all provinces and territories to submit hospital data to CIHI for these databases.
Limitations	A mandate or agreement by the province/territory is a first step. Implementing mandatory submission is complex, and it can take time to achieve 100% submissions.
	For jurisdictions assigned P, V or N, CIHI is engaged in ongoing discussions regarding expansion and implementation.

Identifying informa	tion		
Name	Completeness of Participation:	Organizations	
Databases	CCRS/IRRS LTCF, CJRR/DAD HCRS/IRRS HC, NRS) (hip and knee replacement pro	osthesis data), CORR,
Indicator descriptio	n and calculation		
Description		cipating in the respective datab s that were expected in that pro	
Calculation description	 A ÷ B, where A = the number of facilities/organizations that were participating in the respective database in the reporting year B = the total number of facilities/organizations that would be suitable for participation in the respective database in the reporting year 		
Database-specific	Suitable for participation (B) is	defined as follows:	
descriptions	 individual ministries of health a For CCRS/IRRS LTCF, if information the number of facilities submissions are to cease is CJRR and DAD (hip and knew of facilities that submitted hip at (and the HMDB for Quebec). D 	S HC and NRS: Provided throu and/or information provided on t ormation that comes directly fro with past submissions that hav used. e replacement prosthesis dat and knee replacement procedur Data from Quebec obtained thro nost recent year of data is not a	heir websites. om the ministry is unavailable re not indicated that a): Determined by the numbe es to the DAD and NACRS ugh the HMDB is based on
	CORR facilities are assesse facilities and donor programs	submitters (e.g., provincial age d by types of data submitted: c s (organ procurement organiza that submitted new registratior ata expected.	lialysis facilities, transplant tions). The indicator for
Type of measure	Ratio		
Data quality assess	ment		
Optimal value	1		
Assessment range	Little or no data quality concerns ≥95.0%	Moderate data quality concerns <95.0%–50.0%	Significant data quality concerns <50.0%
Use, interpretation	and limitations		
Use		at a jurisdictional level to assess databases. This indicator also re	eflects how the data



Use, interpretation	and limitations (continued)
Interpretation	Some organizations that began submitting to CCRS/IRRS LTCF, HCRS/IRRS HC and the NRS may have submitted only historical data. These organizations are considered out of scope for the numerator of this indicator.
	CJRR/DAD (hip and knee replacement prosthesis data): As of 2018–2019, hip and knee prosthesis data can now be submitted via the DAD or CJRR.
	CORR: Independent health care facilities and satellite centres do not generally initiate new dialysis treatment and are excluded from this indicator. Only in-centre dialysis facilities that start new patients are included.
	NRS: Some jurisdictions report inpatient rehabilitation data to CIHI's DAD instead of or in addition to reporting to the NRS.
Limitations	This indicator does not speak to the volume of data being submitted. The submission of 1 record or procedure is the minimum requirement for capture in the numerator.
	CCRS/IRRS LTCF, HCRS/IRRS HC and NRS: Variations in the definition of designated rehabilitation beds, continuing care organizations and home care organizations, as well as missing information, may limit the ability to compare results between jurisdictions for the CCRS/IRRS LTCF, HCRS/IRRS HC and NRS databases. CJRR: There is mixed mandatory and voluntary submission across the country.

Identifying informat	ion		
Name	Completeness of Participation:	Records	
Databases	CJRR/DAD (hip and knee repla DAD/NACRS (DS), NACRS (E	acement prosthesis data), CPCl :D)	D, DAD/HMDB (AIC),
Indicator description	n and calculation		
Description	The percentage of records sub expected/collected, by province	omitted to the respective databa e/territory	ses compared with the number
Calculation description	 A ÷ B, where A = total number of records submitted in the reporting year B = total number of records expected/collected in the reporting year) year
Database-specific descriptions	number of procedures submittenumber (B) is determined from (and the HMDB for Quebec). Nand the HMDB are counted twi right) is submitted to CJRR sep based on the previous fiscal yet these reports are generated.	e replacement prosthesis data ed compared with the number e in the number of procedures sub- lote that bilateral procedures sub- lice because each side of a bilat parately. Data from Quebec obta ear if the most recent year of data	xpected. The expected mitted to the DAD/NACRS ibmitted to the DAD, NACRS eral replacement (i.e., left and ained through the HMDB is ta is not available at the time
	CPCD: Reports on the number of costed abstracts reported to the CPCD compared with the number of clinical abstracts reported to CIHI's clinical databases. Results are provided separately for inpatient acute care data and ambulatory care data.		bases. Results are provided
	(acute inpatient care or day su	IACRS (DS): Reports on the tot rgery) received for the reporting ared with the total number of rec	fiscal year by the database
	fiscal year by the database clo	total number of ED records rece sure date of June 30 compared	
	expected. For partially submitti reported to the CMDB in the pr	ing jurisdictions, the expected vare in the sected vare in the second	
Type of measure			
Type of measure Data quality assessr	reported to the CMDB in the pr Percentage		
<i>.</i>	reported to the CMDB in the pr Percentage	revious reporting fiscal year.	



Use,	inter	pretation	and	limitations
------	-------	-----------	-----	-------------

Ose, interpretation	
Use	This indicator can be used to determine how coverage may affect the utility of CIHI's analytical and reporting products.
Interpretation	A low percentage indicates under-coverage for that jurisdiction and could limit the ability of the data to be used for the stated goals of that database. CPCD: There is no optimal value for this indicator because CIHI's vision is to obtain a representative sample of patient-level costs across Canada and across health service organization types.
Limitations	 NACRS (ED): ED coverage is an estimate. For mandated jurisdictions, the denominator is based on visits reported to NACRS and on known missing records. For partially submitting jurisdictions, the denominator is based on visits reported to the CMDB in the previous reporting fiscal year. The total number of ED visits can vary each fiscal year. DAD (hip and knee prosthesis data): The DAD accepts prosthesis data up to a maximum of 2 occurrences of hip/knee replacement procedures per abstract.

Ċ

Name	Invalid/Inconsistent Demograp	hics	
Databases	CCRS/IRRS LTCF, NPDB, NPI	DUIS	
Indicator descriptio	n and calculation		
Description	A measure of the amount of da in key demographic data eleme	ata that is submitted with invalid o ents	or inconsistent information
Calculation description	A ÷ B × 100%, where A = the number of invalid or inconsistent values for that reporting year B = the total number of records examined for invalid or inconsistent data for that reporting year		
Database-specific descriptions	 reporting year CCRS/IRRS LTCF includes the following data elements: Inconsistent Patient Sex Inconsistent Patient Date of Birth NPDB includes the following data elements: Invalid Physician Date of Birth Invalid Physician Postal Code NPDUIS includes the following data elements: Invalid Physician Postal Code NPDUIS includes the following data elements: Invalid Physician Postal Code 		
Type of measure	Percentage		
Data quality assess	ment		
Optimal value	0		
Assessment range	Little or no dataModerate dataSignificant dataquality concernsquality concernsquality concerns≤0.5%>0.5%−1.0%>1.0%		
Use, interpretation	and limitations		
Use	This indicator reflects the level of accuracy at the data entry and submission stages.		
Interpretation	Records received by CIHI that contain invalid or inconsistent values for key demographic data elements are accepted into the respective databases. These records are often excluded from data sets used for analytical and reporting purposes.		



I dentify the stafe second	tion.		
Identifying informa			
Name	Missing Longitudinal Record		
Databases	CCRS/IRRS LTCF, CORR, NR	S	
Indicator descriptio	n and calculation		
Description	Percentage of longitudinal missing records by the database-specific annual data submission deadline		
Calculation description	A ÷ B × 100%, where A = the number of missing records B = total number of records submitted		
Database-specific descriptions	pecific CCRS/IRRS LTCF:		nent or discharge tracking nd of the reporting fiscal year
	CORR: A = the number of dialysis patients whose follow-up data was expected but not submitted by the submission deadline for the reporting year B = the total number of prevalent dialysis patients (defined as the total number of patients receiving dialysis) as of the submission deadline for the reporting year		
	of the previous fiscal year, with fiscal year B = the total number of admiss March 31 of the previous fiscal	ecords with a date of admission out a corresponding discharge a ion records with a date of admis l year Admission Class coded as 4) are	as of March 31 of the reporting
Type of measure	Percentage		
Data quality assess	-		
Optimal value	0		
Assessment range	Little or no data quality concerns ≤5.0%	Moderate data quality concerns >5.0%–20.0%	Significant data quality concerns >20.0%

Use, interpretatio	on and limitations
Use	This indicator provides a measure of records that are potentially missing from the respective databases, which may affect analysis and reporting.
	CCRS/IRRS LTCF: Facilities are expected to submit an assessment for each quarter that a resident is in the facility until discharge. If submission of assessments stops without submission of a discharge record, there is at least one expected record missing for that resident (e.g., discharge record, assessment). For some analytical purposes, these residents are assumed to have been discharged from the facility.
	NRS: Since most of the information in NRS reports is based on paired admission and discharge records, admission records that do not have a corresponding discharge record are excluded from most analyses.
Interpretation	Higher values for this indicator are the result of a larger percentage of missing data for a province/territory. Assessing data collection and submission practices for possible improvements would be beneficial.
	It is assumed that expected assessment, discharge or follow-up records are not in the database for 1 of 3 main reasons: they were never completed, they were completed but not submitted to CIHI or they were rejected and never resubmitted.
Limitations	It is possible that some of the residents who are assumed to have been discharged were stin in the facility as of the end of the reporting fiscal year (e.g., June 1 for CCRS/IRRS LTCF, May 16 for the NRS). In this case, individual values for missing discharge records may be slightly overestimated; however, the data quality issue remains within CCRS/IRRS LTCF, as the person did not have an assessment submitted for that period.
	CCRS/IRRS LTCF: This indicator does not evaluate other patterns of potentially missing assessments, such as if assessment records are submitted for a resident in quarter 1 and quarter 3 but not in quarter 2.
	CORR: The way in which nephrology services are organized in each of the provinces/territories dictates, in part, the way in which centres report to CORR. For example in Alberta, the Northern and Southern Alberta Renal programs report as 2 distinct entities, while in most other provinces, hospitals that provide incident treatment to end-stage renal disease patients report directly to CORR. The number of facilities participating over time has varied, as annual participation in the follow-up is voluntary. Therefore, examining trends over time should be done with caution.



Identifying informa	tion		
Name	Missing/Unknown Data Element–Level Characteristics		
Databases	CORR, HWDB, NACRS (ED), NPDB, NPDUIS, NRS		
Indicator description	n and calculation		
Description	The percentage of records with missing or unknown (including incomplete) information		
	for selected data elements		
Calculation description	 A ÷ B × 100%, where A = the number of records with missing or unknown (including incomplete) information for identified data elements for the reporting year B = total number of records for the reporting year 		
Database-specific	CORR includes the following data elements in dialysis and transplant patient records:		
descriptions	• Race/Ethnic Origin when submitted as unknown or left blank		
	• Diagnosis when Primary Renal Disease (for dialysis patient records) and primary diagnosis (for transplant patient records) is left blank or is submitted as <i>unknown</i> or <i>unspecified</i>		
	HWDB includes the following data elements:		
	• Year of birth when submitted as <i>unknown</i> or left blank		
	• Sex when submitted as <i>unknown</i> or left blank		
	• Employment Status when submitted as not stated or left blank		
	• Postal Code of Employment when submitted as unknown (the last 3 digits are 999) or left blank in records with Employment Status submitted as <i>employed</i>		
	NACRS (ED) includes the following data elements:		
	Triage Level when submitted as unknown		
	Date/Time of Physician Initial Assessment when submitted as unknown		
	Date/Time Patient Left ED (admitted) when submitted as unknown		
	• Disposition Date/Time (non-admitted) when submitted as <i>unknown</i>		
	NPDB includes the following data elements:		
	Physician Date of Birth when submitted as unknown		
	• Place of MD Graduation when submitted as unknown		
	Physician Postal Code when blank spaces were submitted		
	NPDUIS includes the following data elements:		
	Prescriber and Service Provider Postal Code when submitted as unknown		
	(the last 3 digits are 9Z9 or 999) or left blank		
	Patient Birth Year when submitted as <i>unknown</i> or left blank		
	Patient Gender when submitted as <i>unknown</i> or left blank		
	Drug Product Claimed when the drug product name could not be identified		
	NRS includes the following data elements:		
	Referred to Facility Number when submitted as unknown		
	 Total records (denominator) = complete patient episodes, including an admission and discharge record, where a valid value is expected for this data element 		
	• Date Ready for Admission when submitted as unknown		
Type of measure	Percentage		

3	Accuracy and reliability	

Data quality assess	ment			
Optimal value	0			
Assessment range	Little or no data quality concerns ≤2.0%	Moderate data quality concerns >2.0%–10.0%	Significant data quality concerns >10.0%	
Use, interpretation	-	~2.0%-10.0%	>10.0%	
Use		of accuracy and completeness	of the data provided	
036	This indicator reflects the level of accuracy and completeness of the data provid for selected data elements.			
Interpretation	Lower values for this indicator reflect incomplete client, provider or clinical information, which can affect reporting and analysis.			
	CORR: For transplant data, par year were excluded.	ients with dialysis or transplant	records prior to the reporting	
	HWDB: Employment status is used to determine workforce (i.e. registrants who were employed in the profession at the time of annual registration). Unknown employment statuses limit the analysis relating to the nature of labour force participation of regulated nurses.			
	NACRS (ED): Triage level can be used to define patient populations by acuity. Date/Time of Physician Initial Assessment is used to calculate the indicator Wait Time for Physician Initial Assessment. Date/Time Patient Left ED is used to calculate Total Time Spent in Emergency Department for Admitted Patients. Date/Time Patient Left ED and Disposition Date/Time are both used to calculate Total Time Spent in Emergency Department for Non-Admitted Patients. High usage of <i>unknown</i> values when reporting these data elements will affect the accuracy, comparability and usefulness of information in the ED Wait Time Indicator reports.			
	NPDUIS:			
	Unknown postal codes limit the analysis of			
	 Access to medications among regions within or across provinces/territories 			
	 Distance between where prescriptions are written and dispensed 			
	 Types of therapeutic conditions being treated with medications by urban versus rural locations or across similar regions in different provinces, etc. 			
	• Unknown patient birth years and genders affect the accuracy of analysis performed for medications that are age- and/or gender-specific, as these claims are excluded from these analyses (e.g., hormone replacement in women older than 65).			
	• The drug identification number (DIN) or pseudo-DIN from a claim record is used to identify the drug or benefit being claimed, as well as to connect the record with a therapeutic category. Claims data with unidentified drugs affects the accuracy of disease-based analysis, sources of utilization, cost changes, etc.			
	NRS:			
	• Referred to Facility Number can be used to monitor the discharge patterns of participating facilities. An <i>unknown</i> value has limited value in terms of assessing referral patterns following discharge from inpatient rehabilitation. CIHI encourages participating facilities to submit unique facility numbers.			
	actual admission date. Since	he time between the date read wait times are increasingly a k ilities with higher values of <i>unk</i>	y for admission and the key focus of accountability known for this data element	



Identifying information	tion		
Name	Outstanding Hard Errors/Rejected Record Rate		
Databases	DAD/NACRS (AIC, DS, ED)		
Indicator descriptio	n and calculation		
Description	The number of outstanding ha	rd errors or rejected records in th	he database after closure
Calculation description	 A ÷ B × 10,000, where A = total number of records that were rejected or had outstanding hard errors at database closure in the reporting year B = total number of records at database closure (including those that were rejected) in the reporting year 		
Database-specific descriptions	 NACRS: When a submitted record generates a hard error, the entire record is rejected and not accepted into the database. Records that are not corrected and resubmitted are excluded from the database and subsequent CIHI reports, indicators and analyses. Outstanding rejected records are those that generated a hard error and had not been corrected by the closure date of June 30. DAD: A hard error on a record is replaced with Z and the rest of the record is accepted into the database. Facilities are encouraged to submit corrections to replace the hard error value of Z with a correct value. Records that did not pass edit checks and were not corrected by the closure date of June 30 are captured in the numerator. 		
Type of measure	Per 10,000 records		
Data quality assess			
Optimal value	0		
Assessment range	Little or no data quality concerns ≤10.0 per 10,000	Moderate data quality concerns >10.0–20.0 per 10,000	Significant data quality concerns >20.0 per 10,000
Use, interpretation	-	<u> </u>	
Use	-	tion on the level of compliance v lso provides an indication of mis	
Interpretation	A high outstanding hard error/rejected record rate may indicate a need to improve the data correction process. Factors to consider include the number of provincial-/territorial-specific edits in the national database, vendor software programs, the extent of hard error edit checks present in the province's/territory's own internal systems, the need for additional coder education and staffing shortages that limit an institution's ability to undertake data quality initiatives.		
	Deletion Abstract Status and D basis throughout the fiscal yea	etailed Error files and correcting r.	g data on an ongoing
Limitations	a diagnostic health condition m	ssarily mean that all data is accunate nay be valid and pass edit check complete or misinterpreted chart	s, but it may still

Identifying information	tion			
Name	Records Rejected Due to Hard Edits			
Databases	CCRS, CPCD, HCRS, NRS			
Indicator descriptio	n and calculation			
Description	Percentage of submitted records that were rejected due to invalid data or other coding errors, which require resubmission by the participating facilities			
Calculation description	$A \div B \times 100\%$, where A = the number of records reje B = the total number of records	cted in the reporting year s submitted in the reporting year		
Database-specific	Results are based on			
descriptions	CCRS: Admission, full assess	ment, quarterly assessments an	d discharge records	
	CPCD: Costed patient records and ambulatory care data	; provided separately for inpatie	nt acute care data	
	HCRS: Assessments, admission	ons, discharges and client updat	te records	
	NRS: Admission, discharge and follow-up records			
Type of measure	Percentage			
Data quality assess	ment			
Optimal value	0			
Assessment range	Little or no data quality concerns ≤5.0%	Moderate data quality concerns >5.0%–20.0%	Significant data quality concerns >20.0%	
Use, interpretation	and limitations			
Use	This indicator reflects the level of accuracy at the data entry and submission stages. Records are validated both in facility systems and during processing at CIHI. Hard errors are reported to facilities for correction and resubmission.			
Interpretation	A high rejected record rate may indicate a need to improve the data correction process. Factors to consider include the number of provincial-/territorial-specific edits in the national database; vendor software programs; the need for additional coder education; and staffing shortages that limit an institution's ability to undertake data quality initiatives. Institutions should be reviewing their data submission reports on an ongoing basis throughout the fiscal year.			
Limitations	1 or more data element-level hard errors may exist in any rejected record. This indicator looks at the percentage of records rejected and not the number of individual hard errors contained within them. As such, a record with 1 data element-level hard error is treated in the same way as a record with multiple data element-level hard errors.			
	A low error rate does not necessarily mean all data is accurate. For example, a diagnostic health condition may be valid and pass edit checks, but it may still be an incorrect code due to incomplete or misinterpreted chart information.			
	This indicator does not provide any information regarding the number of records that were corrected and resubmitted error-free following rejection.			
	HCRS/IRRS HC: This indicato the current HCRS/IRRS HC da	r is not for Ontario and Manitoba ata standards.	a because they do not meet	



Comparability and coherence

Identifying informa	tion		
Name	Availability of Health Care Number for Linkage		
Databases	CCRS/IRRS LTCF, CJRR/DAD (hip and knee replacement prosthesis data), CORR, CPERS, DAD/HMDB (AIC), DAD/HMDB/NACRS (DS), HCRS/IRRS HC, NACRS (ED), NPDUIS, NRS		
Indicator descriptio	n and calculation		
Description	The percentage of records by	province/territory with a valid He	alth Care Number (HCN)
Calculation description	 A ÷ B × 100%, where A = total number of records with a valid HCN B = total number of records in the respective database for that reporting year The method for identifying invalid HCNs is based on CIHI's corporate standard client linkage methodology and includes those that are Missing or unknown Incorrectly formatted The same for a child and mother 		
	Used for administrative purposes and therefore not associated with an individual		
	Associated with multiple der	nographic profiles	
Type of measure	Percentage		
Data quality assess	ment		
Optimal value	100		
Assessment range	Little or no data quality concerns ≥98.0%	Moderate data quality concerns <98.0%–95.0%	Significant data quality concerns <95.0%
Use, interpretation	and limitations	· · · · · ·	
Use	province/territory have a uniqu or with other databases for lon the ability to link databases to CPERS: HCN is also used in t (e.g., weighting and adjustment information on patient groups (tent to which records for a partic e HCN that can be used for linka gitudinal analysis. The absence follow people across the continu he development and application its) that help ensure comparabili (e.g., maternity, medical, surgica	age either within that database of unique, linkable HCN limits um of care. of methodologies ty of results, and it provides
Interpretation	policies, processes for assigni	e a need to investigate patient re ng newborn HCNs in institutions cting interface issues and minist	, Admission Discharge

Use, interpretat	ion and limitations (continued)
Limitations	A missing HCN may be acceptable in some situations (e.g., First Nations, Armed Forces or out-of-country residents who do not have a provincial or territorial HCN).
	Manitoba submits encrypted HCNs for those with a Manitoba health card and unencrypted HCNs for those with a health card from other provinces/territories. Therefore, this indicator does not account for the availability of HCNs for interprovincial linkages of cases where Manitoba patients travel to another province and receive treatment in a hospital outside of Manitoba. In these cases, linkages cannot be performed because one HCN is encrypted and the other is not. Non-Manitoba residents who receive services in Manitoba, however, are potentially linkable.
	CORR: Receives unencrypted HCN from Quebec and Manitoba, whereas facilities and organizations within these provinces submit encrypted HCN to the HMDB and the DAD. Linkage is therefore not possible between CORR and these databases for all Quebec and Manitoba cases because of the lack of a common meaningless but unique number (MBUN)
	CJRR: Receives unencrypted HCN from Quebec, whereas the DAD/HMDB receives data with pre-encrypted HCN for Quebec residents. Linkage is therefore not possible between CJRR and these databases for Quebec residents because of the lack of a common MBUN.



Comparability and coherence

Identifying informa	tion		
Name	Availability of Patient Postal Code for Linkage		
Databases	CJRR, CORR, DAD/HMDB (AIC), DAD/HMDB/NACRS (DS), HCRS/IRRS HC, NACRS (ED), NRS		
Indicator descriptio	n and calculation		
Description	The percentage of records by	province/territory with a valid pos	stal code
Calculation description	A ÷ B × 100%, where A = total number of records wit B = total number of records in	th a valid postal code the respective database for that	reporting year
	The method for identifying invalid postal codes is based on the Geography Assignment Program as recommended by CIHI's Master Data Governance Office to assign specific variables at different geographic levels and flag any data quality issues related to postal codes that include the following:		
	Postal code not submitted		
	Invalid postal code		
	• Non-linkable postal code (i.e File [PCCF])	e., not in Statistics Canada's Po	stal Code Conversion
Type of measure	Percentage		
Data quality assess	ment		
Optimal value	100		
Assessment range	Little or no data quality concerns ≥97.0%	Moderate data quality concerns <97.0%–94.0%	Significant data quality concerns <94.0%
Use, interpretation	and limitations		
Use	This indicator assesses the extent to which records for a particular database for a province/territory have valid postal codes to which standard geographic units can be assigned (e.g., health regions). The absence of valid postal codes limits the ability to do fundamental analysis and reporting by geography, or by concepts derived from geography such as socio-economic status.		
Interpretation	A low percentage may indicate a need to investigate patient or provider registration practices and policies.		
Limitations	A missing postal code may be address or out-of-country resid	acceptable in some situations (e lents).	.g., for those with no fixed
		retire postal codes at any time, This lag may result in some val orts.	•

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Comparability and coherence

Identifying informa	tion		
Name	Compliance With Submission Specifications		
Databases	HCRS/IRRS HC, NPDUIS		
Indicator descriptio	n and calculation		
Description	Indication of whether the data received from the province/territory meets the respective database's submission specifications and is subject to edit checks		
Calculation description	Yes: Data was submitted according to database-specific submission specifications. Partial: Data required minor intervention at CIHI prior to meeting database-specific submission specifications. No: Data was not submitted according to database-specific submission specifications and/or required substantial manual intervention or manipulation by CIHI.		
Database-specific descriptions	HCRS/IRRS HC: The partial concept does not apply because either HCRS/IRRS HC data is submitted to the production system or it is not. There is no option for manual manipulation. NPDUIS: Compliance is assessed by the type of data submitted (claims and formulary).		
Type of measure	Nominal		
Data quality assess	ment		
Optimal value	Yes		
Assessment range	Little or no data quality concerns Yes	Moderate data quality concerns Partial	Significant data quality concerns No
Use, interpretation	and limitations		
Use	This indicator identifies provinces/territories for which data is electronically submitted according to the database-specific submission specifications. Electronic data submission supports comparable data across provinces/territories with no data manipulation required.		
Interpretation	NPDUIS: In jurisdictions where submitted formulary/coverage data does not meet specifications, comparability of drug coverage information is affected.		
Limitations	 NPDUIS: Manitoba does not submit a formal listing of Part III (Restricted) benefits for Formulary data. HCRS/IRRS HC: Manitoba does not submit administrative data. Ontario administrative data is not always linkable to assessment data. This impacts the calculation of quality indicators, 		
	index calculations and episode allocations.		



Timeliness and punctuality

Identifying information	tion		
Name	Late Submissions: File Level		
Databases	CMDB, HWDB, NPDB, NPDUI	S	
Indicator descriptio	n and calculation		
Description	A measure of the timeliness of submission to the respective data	the province's/territory's or regu atabase	llatory authority's data
Calculation description	The number of days elapsed b (i.e., post-deadline)	etween the submission deadline	e and receipt of the files
Database-specific descriptions	CMDB: Includes the total number of days elapsed after the annual submission deadline ar annual resubmission deadline.		
	HWDB: Includes the number or registration year.	f days elapsed 1 month after the	e 6-month mark of the
	NPDB: Includes the number of	days elapsed after the schedul	ed date for receipt of
	• The quarter 4 file (e.g., 30 File, 35 File) by April 1 for Newfoundland and Labrador, Manitoba and Saskatchewan, and by October 1 for the remaining jurisdictions excluding the Northwest Territories and Nunavut; and		
	• The annual aggregate data file (e.g., the Annual Aggregate [and Specialty Level] Alternative Payment Program Files) by January 31.		
	NPDUIS: Includes results for 2 types of data (claims and formulary).		
	• The claims data submission deadline is greater than one month after the agreed upon submission date.		
	• The formulary data submission deadline is greater than 3 months (or agreed upon interval) after the submission date.		
Type of measure	Days (for NPDB and the CMDB Percentage of files (for the NPI	,	
Data quality assess	ment		
Optimal value	0		
Assessment range	Little or no data quality concerns 0	Moderate data quality concerns 1–29	Significant data quality concerns ≥30
Use, interpretation			
Use	Timely receipt of data is important to support various reporting and analysis needs. CIHI receives numerous requests to provide the most recent data available, and late data submissions have a direct impact on the release of data products needed by stakeholders, such as annual reports.		
Interpretation	Investigations into higher values should include assessing awareness of submission deadlines, the data submission process and the timeliness of complete data collection at a facility.		

Timel	iness and punctuality
Use, interpretat	ion and limitations (continued)
Limitations	NPDB:
	• For quarter 4 file submission, elapsed days are not calculated for 25 File submissions, as this file is generally submitted on an annual basis by a minority of provinces/territories.
	• For provinces/territories that submit data on a date of service basis, the scheduled date of submission is 6 months following the end of the quarter.
	• For provinces/territories that submit data on a date of payment basis, the scheduled date of submission is 1 month following the end of the quarter.
	NPDUIS: Within formulary data, the number of submissions or frequency of submissions is not a reflection of the number of benefit changes. CIHI may also receive updates via email or bulletins, or by monitoring program websites; these require extensive manual intervention and formatting in order to be submitted to the NPDUIS. Jurisdictions submitting formulary/ coverage data that requires substantial manual intervention are encouraged to provide the data in a format that permits timelier updating.



Timeliness and punctuality

Identifying information	tion		
Name	Late Submissions: Record Level		
Databases	CCRS, CORR, HCRS, NRS		
Indicator descriptio	n and calculation		
Description	A measure of the timeliness of the province's/territory's data submission to the respective database		
Calculation description	The percentage of records submitted after the submission deadline A ÷ B × 100%, where A = the number of records submitted after the annual or quarterly submission deadline B = the total number of records submitted within the reporting year or quarter		
Database-specific descriptions		omission deadlines. The number nission, assessment and dischar	
	Quarter 4 submission deadline = May 31 of the previous fiscal year. The data is extracted from the database the next day.		
	CORR: Includes results for 2 types of registration record data (dialysis and transplant), based on the year-end submission deadline.		
	HCRS: Based on quarterly submission deadlines. The number of records in the numerator and denominator includes admission, assessment and service detail and discharge records.		
	Quarter 4 submission deadline = May 31 of the previous fiscal year. The data is extracted from the database the next day.		
	NRS: Based on quarterly submission deadlines. The number of records in the numerator and denominator includes only discharge records.		
	Quarter 4 submission deadline = May 15 of the previous fiscal year.		
	Note: Late submissions are not applicable to the DAD/HMDB and NACRS as these databases close and therefore records cannot be submitted after the closure date for that year. Several of the above-mentioned databases are longitudinal in nature and remain open to allow for historical data to be submitted at any time.		
Type of measure	Percentage	· · · · · · · · · · · · · · · · · · ·	
Data quality assessi	nent		
Optimal value	0		
Assessment range	Little or no data quality concerns ≤5.0%	Moderate data quality concerns >5.0%–20.0%	Significant data quality concerns >20.0%



Timeliness and punctuality

Use, interpretation	n and limitations
Use	Timely receipt of data is important to support various reporting and analysis needs. CIHI receives numerous requests to provide the most recent data available, and late quarter 4 data submissions have a direct impact on the release of data products needed by stakeholders, such as annual reports.
	For databases that report late submissions on a quarterly basis (CCRS/IRRS LTCF, HCRS/IRRS HC, NRS), records submitted after the quarterly submission deadline are not included in the detailed quarterly eReporting application produced for that quarter.
	Tracking this indicator over time allows for the identification of potential issues with timeliness and provides an idea of the amount of potential data that is not included in quarterly or annual reports.
Interpretation	The optimal value is 0%, indicating that all records were submitted to the respective database before the quarterly or year-end submission deadline. A positive value indicates that a portion of data was submitted late. When data is not current, data requestors must seek other sources for updated data.
	Investigations into late submissions should include assessing awareness of submission deadlines, the data submission process and the timeliness of complete data collection at a facility.
Limitations	All databases included in this indicator are always open, and data can be accepted at any time provided that it meets that year's format specifications.
	CORR: This indicator is based on the number of records submitted late, even if the record contains missing information. Records not received are not included in this calculation; therefore, this indicator should be interpreted relative to Completeness of Participation: Organizations. CORR continues to work with data providers and accepts data after submission cut-offs to ensure reporting completeness.

Database-specific quality indicators

Database-specific quality indicators are those that address quality concepts that are unique to a particular database at CIHI.



Relevance

Identifying informa	tion		
Name	Organization-Level Result Suppressions for Publicly Reported ED Wait Time for Physician Assessment		
Database	NACRS (ED)		
Indicator descriptio	n and calculation		
Description	The percentage of organizations for which the ED Wait Time for Physician Assessment results are suppressed in CIHI's Your Health System: In Depth public reporting tool due to data quality issues		
Calculation description	A ÷ B × 100%, where A = total number of organizations for which the ED Wait Time for Physician Assessment results are suppressed due to data quality issues B = total number of organizations submitting ED records to NACRS		
Type of measure	Percentage		
Data quality assess	ment		
Optimal value	0		
Assessment range	Little or no data quality concerns ≤5.0%	Moderate data quality concerns >5.0%–50.0%	Significant data quality concerns >50.0%
Use, interpretation			
Use	 This indicator can be used to monitor and improve the usability of NACRS data for public reporting. High percentages of organization-level result suppressions for public reporting impact the comparability and usefulness of this information. ED Wait Time for Physician Assessment measures the time interval between the earlier of triage date/time or registration date/time and the date/time of physician initial assessment in the emergency department. It can be used to monitor the time patients spend in the ED in an effort to improve the efficiency and, ultimately, the outcome of patient care. 		
Interpretation	when more than 25% of their e indicator due to known data qu and/or missing records. Registration Date/Time, Triage are used to calculate ED Wait reviewing CIHI eNACRS Data	ED Wait Time for Physician Asse ligible records could not be use ality issues, such as missing or Date/Time and Date/Time of Ph Time for Physician Assessment. Quality Shared Reports to moni elements as well as correcting o	d in the calculation of the inaccurate field values hysician Initial Assessment Organizations should be tor the frequency of <i>unknown</i>

Identifying informa	tion			
Name	Accuracy Rate of Claims Data			
Database	NPDUIS			
Indicator descriptio	n and calculation			
Description	The percentage difference between data held in the NPDUIS and data held by the province/territory for key data elements			
Calculation description	 (A - B) ÷ A × 100%, where A = total number of claims/patients/amount paid in the NPDUIS for the reporting year B = total number of claims/patients/amount paid as held by a province/territory for the reporting year Results are provided separately for number of claims, number of patients and total amount paid. 			
Type of measure	Percentage			
Data quality assess	ment			
Optimal value	±3.0			
Assessment range	Little or no data quality concerns 0.0–±3.0%	Moderate data quality concerns ±3.1–5.0%	Significant data quality concerns ±5.1%	
Use, interpretation	and limitations			
Use	This indicator measures the comparability between the number of claims, the number of patients and the total amount paid by the plan/program based on data in the NPDUIS compared to the corresponding data held by a province/territory.			
Interpretation	-	n the NPDUIS and province/terri not be comparable and the sou		
Limitations	Formularies and claims administered outside of the public drug plan/program (e.g., throug hospital-based programs or cancer agencies) are not submitted to the NPDUIS.			
	 Prince Edward Island: Clair following are not submitted: Assistance, Diabetes Contro Quit Smoking and Sexually government manors (i.e., put) Alberta: Claims financed the submitted: Non-Group Prese 	becific to certain provinces/territo ms financed through plans/prog Child in Care/Financial Assistan ol, Family Health Benefits, High Transmitted Diseases. Claims of blicly owned nursing homes) an rough plans/programs other that cription Drug Coverage, Seniors Drug. Claims dispensed to resisted	grams other than the nce, Seniors Drug Cost Cost Drugs, Nursing Home dispensed to residents of re not submitted. In the following are not is and Alberta Widows'	



Identifying information	tion			
Name	Assessed Long-Term Clients			
Database	HCRS			
Indicator descriptio	n and calculation			
Description	Percentage of admitted long-term home care clients who were assessed in the reporting fiscal year			
Calculation description	 A ÷ B × 100%, where A = the number of unique long-term/maintenance clients who were admitted (i.e., admission records were submitted) in the reporting fiscal year, and for whom a RAI-HC© assessment was submitted by the end of quarter 4 of the reporting fiscal year Note: This numerator includes clients who were discharged in the reporting fiscal year. B = the total number of unique long-term/maintenance clients who were admitted (i.e., admitted (i.e., admission records were submitted) in the reporting fiscal year. 			
Type of measure	Percentage			
Data quality assess	nent			
Optimal value	100			
Assessment range	Little or no dataModerate dataSignificant dataquality concernsquality concernsquality concerns≥75.0%<75.0%-25.0%			
Use, interpretation	and limitations			
Use	This indicator's intent is to demonstrate whether the province's/territory's practice of who they assess matches CIHI's expectations. If a high percentage of clients are assessed but CIHI has no expectation of an assessment, this may indicate that the province's/territory's rules of client grouping differ from CIHI standards.			
Interpretation	The calculation includes the long-term/maintenance clients for whom assessments are expected within 14 days of admission to home care.			
Limitations	The Date of Acceptance to Home Care (X6) is used to calculate Number of Admitted Long-Term Home Care Clients. However, the Date of Acceptance to Home Care (X6) is not a required field for HCRS. Newfoundland and Labrador does not submit this data element, and British Columbia submits this for 2 out of 5 regions. Therefore, when Date of Acceptance to Home Care (X6) is not available, Date Case Opened (CC1) is used to calculate the percentage for Assessed Clients. If a client was admitted in a previous fiscal year and was assessed in the current fiscal year,			
	he or she is not included in the	calculation of this indicator.		

Identifying informa	tion		
Name	Availability of Data for Calculat	ion of Day Surgery Length of St	ay
Databases	DAD/HMDB/NACRS (DS)		
Indicator descriptio	n and calculation		
Description	The percentage of day surgery length of stay (LOS)	r records with valid data needed	to calculate day surgery
Calculation description	A ÷ B × 100%, where A = total number of day surgery records in the database after closure with a valid value for day surgery LOS for the reporting year B = total number of day surgery records at database closure for the reporting year		
Database-specific descriptions	For DAD/HMDB day surgery records, the LOS is the difference, in hours, between the Admission Date/Time and Discharge Date/Time. The day surgery LOS cannot be calculated if either the Admission Time or Discharge Time is unknown. For NACRS day surgery records, the LOS is the difference, in hours, between the Disposition Date/Time and Registration Date/Time or Triage Date/Time, whichever comes first and has a valid value. The day surgery LOS cannot be calculated if Disposition Time		
Turne of measure	or 1 or more of Registration Time or Triage Time are unknown.		
Type of measure Data quality assess	Percentage		
Optimal value	100		
Assessment range	Little or no data quality concerns ≥95.0%	Moderate data quality concerns <95.0%–90.0%	Significant data quality concerns <90.0%
Use, interpretation	and limitations		
Use	This indicator can be used to monitor and improve accuracy and completeness of day surgery data in the DAD/HMDB and NACRS.		
Interpretation	Low availability of data for calculation of LOS may indicate a need to improve the data collection process or clinical documentation. High usage of <i>unknown</i> values when reporting the data elements used to calculate the LOS will impact accuracy, comparability and usefulness of information using day surgery data.		
Limitations	A low percentage of missing or invalid LOS does not necessarily mean that all data is accurate. This indicator simply reports on the frequency of known values.		



Identifying information	tion			
Name	Completeness of Death Reporting			
Database	CORR			
Indicator descriptio	n and calculation			
Description	The percentage of death recor the number expected, by provi	ds submitted by participating fac nce/territory	cilities compared with	
Calculation description	 A ÷ B × 100%, where A = number of deaths submitted by participating facilities in the reporting year B = total number of deaths in the closed CORR database for the reporting year The number of deaths in the closed database is determined by submitted death records and through linkage between CORR and acute inpatient, continuing care and home care records. Indicator is calculated separately for dialysis facilities and transplant facilities. 			
Type of measure	Percentage			
Data quality assess				
Optimal value	100			
Assessment range	Little or no data quality concerns ≥90.0%	Moderate data quality concerns <90.0%–80.0%	Significant data quality concerns <80.0%	
Use, interpretation	and limitations			
Use	CORR is a longitudinal database that follows patients from first treatment for renal replacement therapy or extra-renal transplant until death. Capturing complete information on patient deaths is essential for providing accurate information on patient outcomes, a key use of CORR data.			
Interpretation	This indicator assesses the extent to which facilities are submitting complete information on patient death. A lower percentage indicates under-reporting of this data, which leads to over-estimation of survival statistics.			
Limitations	A high completion rate does not necessarily mean that all mortality information is complete. Deaths outside of these health care settings (acute inpatient, continuing care and home care) may still be under-reported.			
	Acute inpatient data captures in-hospital deaths only. The availability of continuing ca home care details is limited to specific jurisdictions. More information on these data s can be found on CIHI's website.			
		os where patient deaths are not l nt withdraws from treatment and	-	
	The indicator is not available for Quebec and Manitoba. CORR receives unencrypted HCN from Quebec and Manitoba, whereas facilities and organizations within these provinces submit encrypted HCN for acute inpatient, home care and continuing care records to CIHI. Linkage between CORR and records from these data sources is not possible for Quebec and Manitoba cases because of the lack of a common patient identifier.			
	transplant procedures but prov	ndicator is also available for prov ide transplant follow-up care (e. otia for a transplant but receives	g., a resident of Newfoundland	

Identifying informa	ation
Name	Completeness of Participation: Records With Diagnosis Information (ED Diagnosis Coverage)
Database	NACRS (ED)
Indicator description	on and calculation
Description	The percentage of all ED visits with NACRS ED submissions and at least one field completed for either ED Discharge Diagnosis or Main Problem
Calculation description	 A ÷ B × 100%, where A = total number of ED records with at least one of the following fields completed: ED Discharge Diagnosis or Main Problem in the database at closure B = total number of records expected in the reporting year For mandated jurisdictions, the denominator is based on visits reported to NACRS and on known missing records. For partially submitting jurisdictions, the denominator is based on visits reported to the CMDB in the previous reporting fiscal year. The total number of ED visits can vary each fiscal year.
Type of measure	Percentage
Data quality assess	sment
Optimal value	100
Use, interpretation	and limitations
Use	The ED discharge diagnosis and main problem are important for understanding reasons for ED visits, clinical program management, research and policy-making.
Interpretation	Low reporting of data for this indicator may reflect the submission level of ED data per province/territory. It is optional for facilities to submit clinical data for submission Level 1. For Level 2 submissions, at least one of the Presenting Complaint List or ED Discharge Diagnosis must be completed. Main Problem is mandatory for submission Level 3. Provinces/territories with submission Level 1 may have lower values for this indicator.
Limitations	A high percentage of valid values does not necessarily mean that all data is accurate. This indicator reports on the frequency of valid values but accuracy of the data cannot be determined.



Identifying informat	ion		
Name	Compliance With Minimum Financial Reporting Requirements		
Database	CMDB		
Indicator description	n and calculation		
Description	Primarily a measure of the province's/territory's adherence to the management information system (MIS) minimum financial reporting requirements		
Calculation	The indicator is calculated as a	n arithmetic average of the follow	wing 2 components:
description	• The percentage of expenses	that are compliant with minimu	m reporting requirements
	• The percentage of revenues	that are compliant with minimur	n reporting requirements
Type of measure	Percentage		
Data quality assess	nent		
Optimal value	100		
Assessment range	Little or no data quality concerns ≥75.0%	Moderate data quality concerns <75.0%–65.0%	Significant data quality concerns <65.0%
Use, interpretation	and limitations		
Use	This indicator assesses whethe MIS minimum financial reportir	er expenses and revenues are rong requirements.	eported according to
Interpretation	The percentage of expenses reported in minimum primary and secondary financial accounts reflects the percentage of expenses reported in valid MIS primary and secondary accounts that meet the MIS minimum reporting requirements. The percentage of revenues reported in minimum secondary financial accounts reflects the percentage of revenues reported in valid MIS secondary accounts that meet the MIS minimum reporting requirements.		
Limitations	MIS minimum reporting requirements. The results are based on MIS minimum reporting requirements and can be affected by the mapping of provincial/territorial charts of accounts to the MIS Standards by the province/territory.		

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Name	Compliance With Minimum Sta	itistical Reporting in Core Functi	onal Centres		
Database	CMDB				
Indicator descriptio	n and calculation				
Description	A measure of the province's/territory's adherence to the MIS minimum statistical reporting requirements				
Calculation description	The indicator is calculated as a weighted average (weighted by expenses) of the noted components:				
	• The percentage of compliant expenses that also comply with the reporting of Workload Units (for all patient care functional centres)				
	• The percentage of compliant expenses that also comply with the reporting of Earned Hours (for all functional centres)				
	• The percentage of compliant expenses that also comply with the reporting of Inpatient Days (for all inpatient care functional centres [hospital report]) and Resident Days (for all community residential functional centres [non-hospital report])				
	 The percentage of compliant expenses that also comply with the reporting of Procedures/Exams/Interventions (for Diagnostic Services) 				
	• The percentage of compliant expenses that also comply with the reporting of Surgical Visits (for Operating Rooms)				
	• The percentage of compliant expenses that also comply with the reporting of Post-Anesthetic Recovery Room Visits (for Post-Anesthetic Recovery Room and Day Surgery Post-Anesthetic Recovery Room)				
	 The percentage of compliant expenses that also comply with the reporting of Face-to-Face Visits (for Ambulatory Care Services) 				
	• The percentage of compliant expenses that also comply with the reporting of Attendance Days (for Therapeutic Services)				
	• The percentage of compliant expenses that also comply with the reporting of Beds and Bassinets Staffed and In Operation (hospital report only)				
Type of measure					
Data quality assess	ment				
Optimal value	100				
Assessment range	Little or no data quality concerns ≥80.0%	Moderate data quality concerns <80.0–50.0%	Significant data quality concerns <50.0%		
Use, interpretation	and limitations				
Use	This indicator assesses the reporting of key MIS statistical data in the corresponding MIS functional centres, as stipulated by the CMDB's minimum statistical reporting requirements.				
Limitations	Results can be affected by the mapping of provincial/territorial charts of accounts to the MIS Standards by the province/territory. Results are based only on CMDB data that was compliant with the Chart of Accounts.				



Identifying information	tion			
Name	Consistency of Data Submission			
Database	CPCD			
Indicator descriptio	n and calculation			
Description	Measures the fluctuation in participation of costing sites between the previous year and the current year			
Calculation description	The decrease in participation is calculated by counting the number of sites that submitted data in the previous year but not in the current year. Conversely, the increase in participation is calculated by counting the number of sites that submitted data in the current year but not in the previous year. Results are provided separately for inpatient acute care and ambulatory care data.			
Type of measure	Count			
Data quality assess	nent			
Optimal value	A decrease in participation is 0. No optimal value for the increase in participation.			
Assessment range	Little or no data quality concerns 0	Moderate data quality concerns 1–5	Significant data quality concerns ≥6	
Use, interpretation	and limitations			
Use	Costing is a resource-intensive activity, thus it is important to be aware of sites that discontinue participation. Cost data is extremely valuable, both for improved local decision-making and for CIHI, as CIHI relies on this data to calculate Resource Intensity Weights and other measures. Therefore, monitoring sites to promote ongoing participation is critical.			
Interpretation	The number of sites is counted using unique DAD and NACRS institution numbers. Participation changes due to sites merging, splitting, closing or reporting under new institution numbers are excluded from this indicator.			
Limitations	This indicator does not provide information about changes to the volume of costing records as a result of participation changes.			

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Identifying information	tion				
Name	Coverage of Costed Abstracts: Submitting Organizations				
Database	CPCD				
Indicator descriptio	n and calculation				
Description	A measure of coverage that examines whether costing sites are costing all of their clinical abstracts				
Calculation description	 (A ÷ B) × 100, where A = number of costed abstracts reported to the CPCD B = number of clinical abstracts reported to CIHI's clinical databases by the costing sites Results are provided separately for inpatient acute care data and ambulatory care data. 				
Type of measure	Percentage				
Data quality assessment					
Optimal value	100				
Assessment range	Little or no data quality concerns ≥95.0%	Moderate data quality concerns <95.0%–50.0%	Significant data quality concerns <50.0%		
Use, interpretation and limitations					
Use	This indicator determines whether all clinical abstracts reported to CIHI within costing sites are being costed and submitted to the CPCD. It can be used to help identify areas or sites where coverage of costed abstracts is incomplete.				
Limitations	This indicator compares the number of costed abstracts with the number of clinical abstracts; it does not evaluate the accuracy of the costs submitted by each costing site.				



Identifying information			
Name	Expenses Identified as Regional		
Database	СМDВ		
Indicator description	on and calculation		
Description	Primarily a measure of the province's/territory's expenses that have been identified as regional expenses, and that may or may not get allocated to individual organizations		
Calculation description	The percentage of expenses that are in regional organizations or in other organizations but identified as regional expenses		
Type of measure	Percentage		
Data quality assessment			
Optimal value	0		
Use, interpretation	and limitations		
Use	This indicator identifies the presence and relative magnitude of regional expenses that may or may not require allocation to individual health service organizations. It signals a potential opportunity for a province/territory to improve the accuracy of its data prior to submission to the CMDB.		
Interpretation	The percentage of expenses in regional organizations, or in other organizations but identified as regional expenses, that may or may not be allocated to individual organizations.		
Limitations	The results are based on the MIS minimum reporting requirements and can be affected by the mapping of provincial/territorial charts of accounts to the MIS Standards by the province/territory.		

C Accurac	y and reliability
Identifying informa	tion
Name	Expenses in Clearing Accounts
Database	CMDB
Indicator description	on and calculation
Description	Primarily a measure of the province's/territory's adherence to the MIS Standards and to the CMDB minimum reporting requirements
Calculation description	The proportion of expenses remaining in clearing accounts at the time of submission to the CMDB expressed as a percentage of expenses reported within the accounts to which the clearing account expenses should be distributed.
Type of measure	Percentage
Data quality assess	ment
Optimal value	0
Use, interpretation	and limitations
Use	This indicator quantifies the proportion of expenses remaining in clearing accounts at the time of submission to the CMDB. Accuracy of data may be improved if expenses recorded in clearing accounts are distributed by the health service organization or province/territory prior to submission to the CMDB. When CIHI distributes clearing account expenses based on a standardized approach, results may not reflect the true distribution of expenses.
Interpretation	This indicator reflects the percentage of expenses that remain in clearing accounts at the time of CMDB submission. A value greater than 0 indicates the potential for expenses to be allocated less accurately than if carried out by the health service organization or province/ territory, and represents an opportunity for the province/territory to improve compliance to the MIS Standards and CMDB submission requirements.
Limitations	The results are based on CMDB minimum reporting requirements and can be affected by the mapping of provincial/territorial charts of accounts to the MIS Standards by the province/territory.



Identifying informa	tion		
Name	Facilities With Incomplete Coding of Pre-Admit Comorbid Health Conditions		
Database	NRS		
Indicator descriptio	n and calculation		
Description	Number of participating facilitie in less than 80% of episodes	es that had Pre-Admit Comorbid	Health Conditions recorded
Calculation description	 A ÷ B, where A = the number of participating facilities that had less than 80% of episodes with Pre-Admit Comorbid Health Conditions recorded B = the total number of participating facilities 		
Type of measure	Ratio		
Data quality assess	ment		
Optimal value	0		
Assessment range	Little or no data quality concerns 0.0%	Moderate data quality concerns >0.0%–50.0%	Significant data quality concerns >50.0%
Use, interpretation	and limitations		
Use	In the NRS, Pre-Admit Comorbid Health Conditions is used to document existing health conditions present at the time of admission to a rehabilitation facility/unit that will affect the person's health/functional status and resource requirements during the rehabilitation stay. Although it may be valid to not record any pre-admit comorbid health conditions for some episodes, a high prevalence of blank values for this data element raises data quality concerns and may limit analysis.		
Interpretation	A province/territory where facilities have no or incomplete coding of Pre-Admit Comorbid Health Conditions for their clients raises concerns about coding practices. The 80% threshold was determined based on outlier analysis of the distribution of available Pre-Admit Comorbid Health Conditions data. More accurate capture of comorbid health conditions will enhance data quality and analysis capabilities.		
Limitations	This indicator does not identify whether facilities code all relevant pre-admit comorbid health conditions. As long as a facility reports at least one pre-admit comorbid health condition for 80% or more of its completed episodes, the facility is not counted in the numerator.		

G Accuracy	y and reliability		
Identifying informa	tion		
Name	Facility Non-Response		
Database	NRS		
Indicator descriptio	n and calculation		
Description	The number of participating fac fiscal quarter for which an NRS	cilities that did not submit any cli S submission was expected	ient records for at least one
Calculation description	 A ÷ B, where A = the number of participating facilities that did not submit any client records for at least one quarter that they were expected to B = the number of facilities that were participating in the NRS in the reporting year 		
Type of measure	Ratio		
Data quality assess	ment		
Optimal value	0		
Assessment range	Little or no dataModerate dataSignificant dataquality concernsquality concernsquality concerns0.0%>0.0%-20.0%>20.0%		
Use, interpretation	and limitations		
Use	This result provides an indication of the proportion of participating rehabilitation facilities within a province/territory that are reporting data to the NRS as expected by CIHI. The denominator used in this indicator represents the numerator of the Completeness of Participation indicator and considers only those facilities that have participated in the NRS in the reporting year.		
Interpretation	A value greater than 0 indicates that 1 or more participating facilities in the NRS did not submit any client records for 1 or more of the quarters in which they were expected to submit data.		
Limitations	The indicator does not specify possible underlying reasons for sub-optimal submission		

data on all or just a portion of their rehabilitation clients.

levels. Lack of data submission due to temporary closure of a rehabilitation unit may have different implications than a lack of submission for a rehabilitation facility that lacks the resources to consistently submit data to the NRS. The indicator measures facility-level non-participation. The values do not indicate the extent to which the facilities submitted



Identifying information	tion		
Name	Inactive Drug Identification Numbers (DINs)		
Database	NPDUIS		
Indicator descriptio	n and calculation		
Description		cts that have had claims accepte da's reported inactive market da	• •
Calculation description	A ÷ B × 100%, where A = number of drug products that have been inactive/discontinued for 2 years or more with claims accepted by at least one drug plan/program B = total number of drug products with claims accepted by at least one drug plan/program		
Type of measure	Percentage		
Data quality assess	nent		
Optimal value	0.0		
Assessment range	Little or no data quality concerns ≤1.0%	Moderate data quality concerns >1.0%–25.0%	Significant data quality concerns >25.0%
Use, interpretation	1		
Use	This indicator is used to assess the currency of the drug claim information relative to the DIN status reported by Health Canada.		
Interpretation	Values greater than 0% indicate the percentage of inactive/discontinued DINs covered that are eligible as benefits.		
	The 2-year time frame is permitted to allow for the depletion of inventory by pharmacies, replacement of inventory with products with current DINs and, where appropriate, for clients to seek alternative treatment.		
	Claims data for drug products that are no longer on the market is not considered accurate and could have an impact on utilization analysis.		
Limitations	Natural health products, as defined by Health Canada, were removed from the Health Canada Drug Product Database in 2008; therefore, they are not reported in the NPDUIS. As a result, natural health products are not included in the calculation of this indicator.		

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Identifying informa	tion		
Name	Reporting of Nursing Costs for Inpatient Services		
Database	CPCD		
Indicator descriptio	n and calculation		
Description	Percentage of inpatient costed abstracts where inpatient or emergency department nursing costs are reported in the analytical data set		
Calculation description	 (A ÷ B) × 100, where A = number of inpatient abstracts where costs are reported in an inpatient or emergency department nursing functional centre B = number of inpatient abstracts submitted to the CPCD 		
Type of measure	Percentage		
Data quality assess	ment		
Optimal value	100		
Assessment range	Little or no data quality concerns ≥95.0%	Moderate data quality concerns <95.0%–90.0%	Significant data quality concerns <90.0%
Use, interpretation	and limitations		
Use	This indicator can be used to ensure that nursing costs are routinely being reported for all inpatient abstracts.		
Limitations	This indicator measures the volume of abstracts for which inpatient nursing costs are being reported; it does not measure the accuracy of those nursing costs nor the completeness of costs reported for those abstracts.		



Identifying information			
Name	Residents Without a Full Assessment		
Database	CCRS		
Indicator descriptio	n and calculation		
Description	Percentage of unique registration identifiers that had data submitted in the reporting fiscal year that were expected to have at least one full assessment submitted but for whom no full assessments were received		
Calculation description	 A ÷ B × 100%, where A = total number of unique registration identifiers that were expected to have at least one full assessment submitted but no full assessments were received B = total number of unique registration identifiers that were expected to have at least one full assessment submitted Residents who either were discharged before the facility started submitting to CCRS, were discharged within 14 days of being admitted, or were admitted within 14 days of March 31 of the reporting year are excluded from this indicator as they were not expected to be assessed. 		
Type of measure	Percentage		
Data quality assess	ment		
Optimal value	0		
Assessment range	Little or no data quality concerns ≤2.0%	Moderate data quality concerns >2.0%–5.0%	Significant data quality concerns >5.0%
Use, interpretation	and limitations		
Use	This indicator presents information on residents who were expected to have a full RAI-MDS 2.0© assessment submitted to CCRS. A full assessment is expected on admission (within 14 days of admission) and on the anniversary of this initial assessment.		
Interpretation	It is assumed for the purposes of this indicator that the expected full assessment records are not in the database for one of the following reasons: they were never completed, they were completed but not submitted to CIHI or they were rejected and never resubmitted.		
Limitations	The indicator does not take into account whether the full assessments are completed according to the expected schedule.		

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Identifying informa	tion
Name	Response Rate
Database	CPERS
Indicator description	n and calculation
Description	Percentage of completed surveys, where at least one survey question contains a response
Calculation description	 A ÷ B × 100%, where A = total number of completed surveys submitted B = total number of eligible patients selected to complete a survey (number of fielded surveys - number of ineligible determined after contact) Patients are eligible if they Are 18 years or older at the time of admission Are alive at the time of discharge Occupied an inpatient bed Please refer to the CPES-IC Procedure Manual for a complete list of eligibility criteria and exclusions.
Type of measure	Percentage
Data quality assess	ment
Optimal value	An optimal value (i.e., target response rate) has not been determined yet.
Use, interpretation	and limitations
Use	This indicator is used to identify the proportion of eligible patients that submitted a complete survey. Results are used to determine sample sizes.
Interpretation	A lower response rate may result in non-response bias.
Limitations	A survey is considered complete if it contains responses to at least one survey question. Therefore, a complete survey could still be missing information. CIHI will monitor the definition of a complete survey and may update the definition in future iterations of this manual.



Identifying information			
Name	Target Population Covered by Participating Facilities		
Database	CPERS		
Indicator description	on and calculation		
Description Proportion of patients eligible for surveying across participating facilities (i.e., point of reference from which survey sample is drawn) compared with total number of eligible for surveying across all acute care facilities in the jurisdiction (i.e., population of interest).			
	Note: The total number of eligible patients is determined from the number of eligible inpatient discharges submitted to the DAD.		
	Patients are eligible if they		
	Are 18 years or older at the time of admission		
	Are alive at the time of discharge		
	Occupied an inpatient bed		
	Please refer to the CPES-IC Procedure Manual for a complete list of eligibility criteria and exclusions.		
Calculation	A ÷ B × 100%, where		
description	A = number of patients eligible for surveying across participating facilities (i.e. from which		
	survey sample is drawn) B = total number of patients eligible for surveying across all acute care facilities in the jurisdiction		
Type of measure	Percentage		
Data quality assess	ment		
Optimal value	100		
Use, interpretation and limitations			
Use	This indicator is used to identify the proportion of patients eligible across participating facilities compared with the total number of patients eligible for surveying across the jurisdiction (i.e., participating and non-participating acute care facilities). It indicates the proportion of patients that had the opportunity to be surveyed.		



Identifying informa	tion		
Name	Alternative Clinical Payment Programs (APPs): Physician-Level APP Data		
Database	NPDB		
Indicator descriptio	n and calculation		
Description	Percentage of alternative clinic physician level	al payment data (non–fee for se	ervice) submitted at the
Calculation description	 A ÷ B × 100%, where A = the sum of all clinical medical care plan payments allocated to individual physicians submitted through alternative payment data submissions B = the total alternative clinical medical care plan payments submitted through the aggregate alternative payment data submissions 		
Type of measure	Percentage		
Data quality assess	ment		
Optimal value	100		
Assessment range	Little or no data quality concerns ≥95.0%	Moderate data quality concerns <95.0%–>0.0%	Significant data quality concerns 0.0%/incomplete submission
Use, interpretation	and limitations		I
Use	Physician-level alternative clinical payments are combined with physician-level fee-for-service (FFS) data records to report on total clinical physician compensation. In order to combine physician-level alternative clinical payments and FFS physician-level data while maintaining comparability and validity of NPDB indicators, 100% of alternative payment data is required. Without physician-level alternative clinical payments, the NPDB can report on FFS data only. Reporting on only FFS payments compromises comparability between provinces/territories as well as validity of current NPDB indicators, given the increase in the use of alternative forms of physician reimbursement.		
Limitations	In several provinces, physicians get a certain portion of their alternative clinical payments as members of a medical group. In such cases, a group receives a lump payment and distributes it among its members; however, no information is provided by these provinces regarding the portion of group payments that each physician receives. As a result, in these provinces, a certain portion of total alternative clinical payments (paid on a group level) cannot be integrated with physician-level FFS data.		



Identifying information	tion		
Name	Alternative Clinical Payment Programs (APPs): Specialty-Level APP Data		
Database	NPDB		
Indicator descriptio	n and calculation		
Description	A measure of whether aggrega by the province/territory	ate specialty-level alternative clir	nical payment data is available
Calculation description		at the aggregate specialty level s not available at the specialty le	
Type of measure	Nominal		
Data quality assess	ment		
Optimal value	Yes		
Assessment range	Little or no data quality concerns Yes	Moderate data quality concerns Not applicable	Significant data quality concerns No/incomplete submission
Use, interpretation	and limitations		
Use	Aggregate alternative payment information quantifies the proportion of physician remuneration currently not captured in the NPDB indicators, which are populated using fee-for-service data. Aggregate specialty-level alternative payment data allows the NPDB to report provincial-level total physician clinical compensation for selected physician specialties as opposed to less informative reporting across specialties.		
Interpretation	Without aggregate specialty-level alternative payment data, the NPDB is limited to indiscriminate reporting on payments across specialties only, thus not being able to distinguish between higher-paid and lower-paid specialties; it also limits cross-provincial comparability.		
Limitations	Aggregate-level alternative payment data is not detailed enough to integrate with physician-level fee-for-service (FFS) data. Several provinces provide physician-level alternative payment data that can be integrated with the FFS data, but in the remaining provinces the lack of such data prevents a breakdown of total average payment per physician beyond the provincial level.		



Identifying information	tion		
Name	Claim-Level Physician Billing Data		
Database	NPDB		
Indicator descriptio	n and calculation		
Description	A measure of whether a province/territory submits claim-level physician billing data on fee-for service (FFS) and available alternative modes of payment		
Calculation description	Yes: Province/territory submits physician billing data on an individual claim-level. In Progress: Province/territory is preparing claim-level data submission specifications. No: There are no formal discussions regarding the collection of claim-level physician billing data.		
Type of measure	Nominal		
Data quality assess	nent		
Optimal value	Yes		
Assessment range	Little or no data quality concerns Yes	Moderate data quality concerns In Progress	Significant data quality concerns Not applicable
Use, interpretation	and limitations		
Use	care data to create a more con	used to link physician service ut nplete picture of health care in C provincial/territorial indicators rel	Canada. Claim-level data will
Interpretation	In Progress indicates that discussion or implementation is underway, but data is not yet being submitted.		
Limitations	additional modifications to be o	ed by different provinces is not s compatible with data from other of h some provinces on claim-leve	databases as well as with



Identifying information	tion			
Name	Compliance With MIS Chart of Accounts			
Database	CPCD			
Indicator descriptio	n and calculation			
Description	The percentage of expenses re	eported in the MIS primary accou	unts	
Calculation description	 (A ÷ B) × 100, where A = expenses reported in MIS primary accounts to the CPCD B = total expenses reported to the CPCD Results are provided separately for inpatient acute care data and ambulatory care data. 			
Type of measure	Percentage			
Data quality assess	nent			
Optimal value	100			
Assessment range	Little or no dataModerate dataSignificant dataquality concernsquality concernsquality concerns≥95.0%<95.0%-90.0%			
Use, interpretation	and limitations			
Use	This indicator is a measure of adherence to CPCD reporting requirements and reflects the percentage of expenses reported in valid MIS primary accounts. Expenses that are reported in non-compliant accounts may be in clearing accounts, or in provincial accounts that have not been mapped to the MIS chart of accounts.			
Limitations	The results are based on the MIS chart of accounts. Results may be affected by the mapping of provincial charts of accounts to the MIS Standards by the province/territory.			



Identifying informa	ation
Name	Potential Alternate Level of Care (ALC) Under-Reporting
Database	DAD (AIC)
Indicator description	on and calculation
Description	Percentage of acute inpatients that are likely ALC but have no ALC days recorded by the province/territory
Calculation description	A ÷ B × 100%, where A = potential ALC cases identified using the following selection criteria B = (number of acute inpatient hospitalizations with ALC LOS >0) + A
	Acute inpatients who are likely ALC but have no ALC days recorded:
	• Calculated LOS is greater than expected length of stay (ELOS),* adjusted for Case Mix Group (CMG); and
	 Discharge Disposition is 20 (ED and Ambulatory Care), 30 (Residential Care), 40 (Group/Supportive Living), 04 (Home With Support/Referral) or 90 (Correctional Facility); and
	Main Patient Service is not 99 (ALC); and
	Service Transfer Service is not 99 (ALC); and
	Typical or long stay case (RIW inpatient atypical indicator 00 or 10)
	Exclusions:
	Quebec hospitals, since Quebec data is not available in the DAD
	• Obstetric cases (MCC 13 and 14) because they have a different care pathway relative to the general hospital population
	• Pediatric cases (younger than 17) because the concept of ALC status in children is not widely accepted and/or coded
	 Selected mental health diagnoses to create a standard hospital population (most responsible diagnosis F10–F99)
	Note * CMGs are assigned to 3 ELOS groups based on their mean ELOS: 1. 1 to 5 days
	2. Greater than 5 days and less than 10 days
	3. 10 or more days
	• The number of days in the 75th percentile of the total LOS days minus ELOS days of al known ALC cases in the same ELOS group is applied to all CMGs within that group.
Type of measure	Percentage



Data quality assess	Data quality assessment		
Optimal value	0		
Use, interpretation	and limitations		
Use	CIHI has released clinical guidelines to promote prompt and accurate designation of ALC in acute inpatient care. Accurate ALC reporting is key to monitoring and improving access to services, patient flow and outcomes in acute care. ALC data is well used at every level of the health service system and across acute and continuing care sectors. Receiving complete ALC data from all provinces and territories would support meaningful pan-Canadian reporting and facilitate comparisons across facilities, regions and provinces.		
Limitations	A low percentage of missing or invalid LOS has very limited impact on calculation.		
	Current methodology does not take into account the clinical status or complexity of cases that may be expected to have longer LOS in acute care.		

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Identifying informa			
Name	Product Numbers Identified in Prosthesis Library		
Database	CJRR/DAD (hip and knee repla	acement prosthesis data)	
Indicator descriptio	n and calculation		
Description	The percentage of prosthesis product numbers submitted to the DAD or CJRR that can be used to identify the prosthesis characteristics through linkage with the International Prosthesis Library (IPL).		
Calculation description	directly linked with the IPL to o	nbers submitted for the reporting btain specific prosthesis charac ts submitted for the reporting fis	teristics
Type of measure	Percentage		
Data quality assess	ment		
Optimal value	100		
Assessment range	Little or no data quality concerns ≥90.0%	Moderate data quality concerns <90.0%–80.0%	Significant data quality concerns <80.0%
Use, interpretation	and limitations		
Use	This indicator assesses the extent to which submitted product numbers can be used for linkage to the IPL in order to identify prosthesis characteristics, such as material, size, fixation method, etc. Such information is used to study prosthesis characteristics that influence surgical outcome, utilization trends, etc.		
Interpretation	Low reporting values indicate fewer linkages between the submitted data and the prosthesis library, indicating lower ability for the product data to be used for prosthesis characteristic–related analysis (see Limitations section).		
Limitations	The IPL, owned by the International Society of Arthroplasty Registries, contains standardized information on prosthesis characteristics that is provided by arthroplasty registries from around the world as well as by industry members; it is updated regularly. Canada does not submit data to this library.		
	 Valid product numbers not y which is a collaborative effor Invalid product number fields Invalid product numbers deet 	ty to link products numbers incluet included in the most recent wart of registries providing the dat s with a value of <i>unknown</i> ; and emed invalid by CIHI's validation ands using barcode scanners).	version of the IPL, a;
	Note: Excluded from both the numerator and denominator are any global trade item numbers (GTINs) that were submitted in the product number fields, as data for this product number standard is not currently available in the prosthesis library.		



Identifying informa	tion		
Name	Reassessment Rate		
Database	HCRS/IRRS HC		
Indicator descriptio	n and calculation		
Description	Percentage of assessed clients with a prior assessment in the same episode of care where the time between the 2 assessments was 1. Within 12 months (the jurisdictional standard reassessment time) and 2. Greater than 15 months		
Calculation description	 A ÷ B × 100%, where A = the number of assessed clients with a prior assessment in the same episode of care where the time between the 2 assessments was 1. Within 12 months (the jurisdictional standard reassessment time) and 2. Greater than 15 months B = the total number of assessed clients in the reporting fiscal year that had a prior assessment within the same episode of care 		
Type of measure	Percentage		
Data quality assess			
Optimal value	100 (within 12 months); 0 (grea	ater than 15 months)	
Assessment range	Little or no data quality concerns	Moderate data quality concerns	Significant data quality concerns
Within 12 months	≥75.0%	<75.0%-50.0%	<50.0%
Greater than 15 months	≤5.0%	>5.0%-20.0%	>20.0%
Use, interpretation	and limitations		
Use	planning of individuals within the results of decision-support	rack clients' health status chang ne health care organization. The products that help compare out sistently clients are being reass	assessment interval impacts comes across jurisdictions.
Interpretation	A higher reassessment rate within the expected 12-month time frame will provide a more precise reflection of clients' health changes. Any percentage in the subcategory "greater than 15 months" reflects the volume of assessments that are excluded from calculations of the home care quality indicators.		
Limitations	It is unknown how much discre schedule within jurisdictions.	tion assessors are allowed to m	odify the reassessment
	Ontario administrative data in HCRS/IRRS HC is not always linkable to assessment data. This affects our ability to calculate the reassessment rate for Ontario, as we cannot always determine whether 2 given assessments belong to the same episode of care.		



Identifying information	tion		
Name	Record-level data submitted		
Database	HWDB		
Indicator descriptio	n and calculation		
Description	A measure of whether record-l	evel health workforce data is su	bmitted.
Calculation description	R: Record-level health workforce data is submitted. A: Aggregate health workforce data is submitted.		
Type of measure	Nominal		
Data quality assess	ment		
Optimal value	R		
Assessment range	Little or no data quality concerns R	Moderate data quality concerns A	Significant data quality concerns No data provided
Use, interpretation	and limitations		
Use	Record-level health workforce data allows users to conduct more detailed analysis and report on demographic, geographic, education and employment data. Furthermore, record level data allows linkage for longitudinal analysis, such as the number of nurses entering (inflows) and the number leaving (outflows) their profession in a given year.		



Identifying information	tion			
Name	Total Compensation			
Database	NPDB			
Indicator descriptio	n and calculation			
Description	Percentage of total clinical med at the physician level	Percentage of total clinical medical care plan payments to physicians that are submitted at the physician level		
Calculation description	A ÷ B × 100%, where A = the sum of all clinical medical care plan payments allocated to individual physicians, submitted to the NPDB through NPDB quarterly data submissions (30 and 50 files) and alternative payment data submissions B = the total clinical medical care plan payments to physicians submitted to the NPDB, through NPDB quarterly data submissions (30 and 50 files) and aggregate alternative payment data submissions			
Type of measure	Percentage			
Data quality assess	ment			
Optimal value	100			
Assessment range	Little or no data quality concerns ≥95.0%	Moderate data quality concerns <95.0%–>0.0%	Significant data quality concerns 0.0%/incomplete submission	
Use, interpretation	and limitations		l	
Use Receiving all clinical compensation payments at the physician level will allow NPDB to report on total clinical compensation as opposed to limiting analysis to fee-for-service payments only. Note: The provincial/territorial ministry of health representatives sitting on CIHI's NPDB Advisory Group have directed CIHI to secure alternative payment information at the physician level that is available from each provincial ministry of health in order to Integrate with the physician-level fee-for-service data and use it to report total remuneration; Calculate critical indicators of value to provincial/territorial ministries of health such as average payment per physician and full-time equivalents; and Facilitate grouping of service utilization where possible.				
Interpretation	Less than 100% coverage of pl of NPDB indicators among pro-	hysician-level clinical payments vinces/territories.	compromises comparability	



Timeliness and punctuality

Identifying informa	tion		
Name	Availability of Data by Target C	losure Date of May 31	
Databases	DAD (AIC), DAD/NACRS (DS)	, NACRS (ED)	
Indicator descriptio	n and calculation		
Description		ent/day surgery/emergency dep f necessary) on or before May 3	
Calculation description	A ÷ B × 100%, where A = total number of acute inpatient/day surgery/emergency department records where the date when the record was last modified is on or before May 31 of the reporting fiscal year B = total number of acute inpatient/day surgery/emergency department records at database closure		
Type of measure	Percentage		
Data quality assess	ment		
Optimal value	100		
Assessment range	Little or no data quality concerns ≥95.0%	Moderate data quality concerns <95.0%–80.0%	Significant data quality concerns <80.0%
Use, interpretation	and limitations		
Use	This indicator assesses progress toward the target date for database closure for acute inpatient/day surgery/emergency department data submitted to the DAD or NACRS. Data users prefer to use the most recent data available to support decisions. CIHI receives numerous requests to provide the most recent data available. Open-year acute inpatient/ day surgery/emergency department data is available for comparative reporting in CIHI's eReporting and Portal products.		
Interpretation	DAD and NACRS data is submitted to CIHI on a daily basis throughout the year. May 31 is the target date for national database closure. This would represent an improvement in timeliness of 1 month (except for Ontario, where the target date of May 31 is already being met) compared with the current closure date of June 30. This indicator was introduced in 2014–2015 to measure progress toward this target. Provinces/territories with less than 100% may need to change practices to meet the new target. They may consider investigating processes involved in coding and abstracting records, including vendor performance, staffing issues, chart availability, completeness of chart at patient discharge, workload (new mandates for data collection) and month-end processes. With the final submission deadline scheduled for 1 month after the last discharge date,		
Limitations	This indicator cannot be calcula sociaux du Québec (MSSS) su	to be affected by this timeline ta ated for Quebec, as the ministèr Ibmits a single file of its hospital se to CIHI to be included in the I	re de la Santé et des Service separations following the



Timeliness and punctuality

Identifying information	tion		
Name	Availability of Data Within 3 Months of Discharge		
Databases	DAD (AIC), DAD/NACRS (DS)	, NACRS (ED)	
Indicator descriptio	n and calculation		
Description		ent/day surgery/emergency dep f necessary) within 3 months of	
Calculation description	A ÷ B × 100%, where A = total number of acute inpatient/day surgery/emergency department records where the difference between the Discharge Date and the date when the record was last modified is less than 3 months B = total number of acute inpatient/day surgery/emergency department records at database closure		
Type of measure	Percentage		
Data quality assess	nent		
Optimal value	100		
Assessment range	Little or no data quality concerns ≥75.0%	Moderate data quality concerns <75.0%–25.0%	Significant data quality concerns <25.0%
Use, interpretation	and limitations		
Use	Data users prefer to use the most recent data available to support decisions. CIHI receives numerous requests to provide the most recent data available. Open-year acute inpatient data is available for comparative reporting in CIHI's eReporting and Portal products and Your Health System web tool.		
Interpretation	The delayed submission of open-year data affects the completeness of numerous CIHI reports and products, such as eReports and the CIHI Portal. It is important to note that the impetus for timeliness improvement has come from the provinces/territories and individual institutions themselves, which find timely data valuable for the purposes of benchmarking and performance comparison (e.g., open-year data availability in Your Health System: Insight and CIHI Portal).		
Limitations	Insight and CIHI Portal). A low percentage of finalized open-year data may be due to data resubmitted for corrections. Corrections submitted to the DAD after 3 months of discharge will impact the timeliness of finalized data. Facilities are encouraged to monitor their data quality reports and submit corrections as quickly as possible.		



Timeliness and punctuality

Identifying informa	tion		
Name	Availability of Data Within 60 Days After Quarter End		
Database	DAD (AIC), DAD/NACRS (DS), NACRS (ED)		
Indicator descriptio	n and calculation		
Description	The percentage of acute inpatient/day surgery/emergency department records finalized (i.e., submitted and corrected if necessary) within 60 days after quarter end, by quarter		
Calculation description	 A ÷ B × 100%, where A = total number of acute inpatient/day surgery/emergency department records for a given quarter where the date when the record was last modified is within 60 days after quarter end Q1 (April to June discharges): August 31 		
	Q2 (July to September disch	arges): November 30	
	Q3 (October to December di	ischarges): February 28 (or 29)	
Q4 (January to March discharges): May 31			
	B = total number of records for the given quarter at database closure		
Type of measure	Percentage		
Data quality assess	ment		
Optimal value	100		
Assessment range	Little or no data quality concerns ≥75.0% in all quarters	Moderate data quality concerns ≥75.0% in 3 of 4 quarters	Significant data quality concerns Any other result
Use, interpretation	and limitations		-
Use	consistent and timely acute inp throughout the year to the DAD Data users prefer to use the m numerous requests to provide	year timeliness and reports on p patient/day surgery/emergency of O or NACRS. ost recent data available to sup the most recent data available. ye reporting in CIHI's eReporting	lepartment data submissions port decisions. CIHI receives Open-year acute inpatient
Interpretation	First quarter (Q1) timeliness results may be affected by a number of challenges generally associated with data collection processes at the beginning of each fiscal year. The delayed submission of open-year data affects the completeness of numerous CIHI reports and products, such as eReports and the CIHI Portal. It is important to note that the impetus for timeliness improvement has come from the provinces/territories and individual institutions themselves, which find timely data valuable for the purposes of benchmarking and performance comparison (e.g., open-year data availability in Your Health System: Insight and CIHI Portal).		
Limitations	A low percentage of finalized o Corrections submitted to the D	pen-year data may be due to da AD more than 60 days after qua cilities are encouraged to monito kly as possible.	arter end will impact the



Accessibility and clarity

Identifying information		
Name	Outstanding Hard Errors: Diagnosis and Intervention Fields	
Database	DAD (AIC)	
Indicator descriptio	n and calculation	
Description	The number of outstanding hard errors in the diagnosis and intervention data elements after database closure	
Calculation description	 A ÷ B, where A = total number of hard errors in the diagnosis or intervention data elements (those that did not pass edit checks and were not corrected by the closing date of June 30 of the reporting year; specific data elements include diagnosis code, intervention code, status attribute, location attribute, extent attribute) B = total number of hard errors in any data element (those that did not pass edit checks and were not corrected by the closing date of June 30 of the reporting year). This is the same as the numerator (A) for Outstanding Hard Error Rate 	
Type of measure	Ratio	
Data quality assess	ment	
Optimal value	0/0	
Use, interpretation	and limitations	
Interpretation	A high number of errors in these fields may indicate a need to improve the processes for the collection and/or correction of clinical data captured in the diagnosis and/or intervention data elements. Factors to consider include the number of provincial-/territorial-specific edits for the diagnosis and/or intervention fields (e.g., some provinces/territories have implemented more provincial-/territorial-specific edits than others); vendor software programs; the extent of hard error edit checks present in a province's/territory's internal systems; the need for additional coder education; and staffing shortages that would limit an institution's ability to undertake data quality initiatives. Institutions receive reports on hard errors within days of data submission and are encouraged to review these reports and correct data as quickly as possible on an ongoing basis throughout the year.	
Limitations	A low number of errors does not necessarily mean that all data is accurate. For example, the diagnosis code may be valid and pass the edit but it may be an incorrect code as the result of incompleteness of charts or the need for improved coder education. Some provinces/territories have more provincial-/territorial-specific edits than others in the diagnosis and/or intervention data elements, which compromises the comparability of these results across provinces/territories. The errors reported in this indicator are those that CIHI can clearly identify via edit checks.	

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Note

Indicators that are highlighted in bold and marked with an asterisk (*) represent the core indicators. Core data quality indicators address fundamental quality concepts that are applicable to multiple databases and that can be measured in a similar way.

Glossary of terms

CIHI's dimensions of data quality

Accuracy and reliability	How well the information correctly and consistently describes what it was designed to measure.
Accessibility and clarity	The ease with which the information and its supporting documentation are easily accessed and clearly presented in a way that can be understood.
Comparability and coherence	The extent to which the information is consistent over time and across providers and can be easily combined with other sources.
Relevance	The degree to which the information meets users' current and potential future needs.
Timeliness and punctuality	The degree to which information is current and released on schedule.

List of acronyms and initialisms

Databases

Database acronym/ initialism	Database name	Data reported on
CCRS/IRRS LTCF	Continuing Care Reporting System/ Integrated interRAI Reporting System —	Continuing and long-term care data:
	Long-Term Care Facilities	HospitalResidential
CJRR	Canadian Joint Replacement Registry	Hip and knee replacement prosthesis data (this information is reported through the DAD for some provinces)
CMDB	Canadian MIS Database	Financial and statistical data:
		• Hospital
		Non-hospital
CORR	Canadian Organ Replacement Register	Organ replacement data:
		• Dialysis
		• Transplant
		• Donors

Database acronym/ initialism	Database name	Data reported on
CPCD	Canadian Patient Cost Database	Patient cost data:
		Acute inpatient care
		Ambulatory care
		Non-acute care
CPERS	Canadian Patient Experiences	Patient experience data:
	Reporting System	Acute inpatient care
DAD/HMDB	Discharge Abstract Database/	Acute inpatient care data
	Hospital Morbidity Database	Day surgery data
		Hip and knee replacement prosthesis
		data (DAD); also reported through
		CJRR for some provinces
HCRS/IRRS HC	Home Care Reporting System/Integrated interRAI Reporting System — Home Care	Home care data
HWDB	Health Workforce Database	Regulated nurses
NACRS	National Ambulatory Care	Emergency department data
	Reporting System	Day surgery data
NPDB	National Physician Database	Physician payment and service
		utilization data
NPDUIS	National Prescription Drug Utilization	Prescription drug data:
	Information System	Drug claims
		Formulary
NRS	National Rehabilitation Reporting System	Inpatient rehabilitation data

Appendix

Contextual measures

Contextual measure	Description	Report	Limitations
Assessment Instrument	The instrument used to assess residents in the participating facilities	CCRS/IRRS LTCF	None
Number of Residents	Number of unique registration identifiers for residents who were admitted, assessed or discharged	CCRS/IRRS LTCF	In some jurisdictions, CCRS/IRRS LTCF participation is voluntary or the province/territory is part way through its implementation (see Commitment to Participate and Completeness of Participation). In these jurisdictions, the values will not represent the total number of continuing care residents in each province/territory. Since this indicator does not consider provincial/territorial population size, per capita comparisons are not possible.
Type of Continuing Care Facility	The type of continuing care facility, hospital-based/ residential, indicates the sector reported within a province/territory	CCRS/IRRS LTCF	Variations exist in the populations served within care setting by province/territory. Some hospitals submit data on continuing care beds to the DAD rather than submitting assessments to CCRS/ IRRS LTCF.
Procedures Expected With Hip/Knee Prosthesis Data	Number of hip and knee replacement procedures submitted to the DAD/HMDB and NACRS	CJRR/DAD (hip and knee replacement prosthesis data)	CJRR data is based on date of surgery, whereas the DAD/HMDB is based on discharge date. Compared with CJRR, the DAD/HMDB will have additional data in a given reporting period for surgeries that took place in the previous fiscal year but patients were discharged in the current fiscal year. However, CJRR will have additional data in the same reporting period for surgeries that took place but patients are yet to be discharged in a future DAD/HMDB year.
Procedures Submitted With Hip/Knee Prosthesis Data	Number of hip and knee procedures with prosthesis data submitted to the DAD or CJRR	CJRR/DAD (hip and knee replacement prosthesis data)	The DAD captures prosthesis data for a maximum of 2 occurrences of hip/knee replacements per abstract.
Number of Participating Hospitals	The total number of unique hospital numbers submitting to the CMDB	CMDB	Each province/territory notifies CIHI of the organizations in its purview that meet this definition; accordingly, the data quality assessment of hospitals will be as comprehensive and inclusive as the province's/territory's hospital lists.

Contextual measure	Description	Report	Limitations
Percentage of Total CMDB Expenses in Hospital/ Non-Hospital Organizations	Percentage of total provincial/territorial expenses that represent hospital and non-hospital expenses	CMDB	Percentages for hospital and non-hospital sectors may vary significantly across jurisdictions. Such a variation could reflect the difference in magnitude between hospital and non-hospital services offered within a jurisdiction and/or a greater focus on reporting of hospital financial data as compared with non-hospital data.
Number of New Registrations	Total number of new dialysis registrations, organ transplantation registrations	CORR	Patients who receive transplants outside of Canada typically require follow-up care and are captured in CORR when identified.
	and organ donors (living and deceased) among participating facilities		Participation in CORR is voluntary, and facilities may choose to report on only some of their patient population.
			As of 2014, transplant recipient patients can have multiple registrations in a year, which may slightly limit comparability with previous years.
			Note: Allocation of provincial/territorial data for Living/Deceased Organ Donors is determined by the patient's place of residence.
Number of Costed Abstracts	The number of abstracts for which we have cost data by inpatient acute and ambulatory care	CPCD	This indicator is a measure of accepted abstracts only; it does not account for abstracts that failed CPCD edits.
Number of Participating Sites	The number of sites that reported data by inpatient acute care, ambulatory care and non-acute care cost data	CPCD	Multi-site organizations or organizations that submit to both the DAD and NACRS as well as to any of the non-acute clinical databases may have more than one participating site. For the non-acute care data, a site could be counted more than once if the site submits cost data for more than one type of non-acute care. This indicator cannot be directly compared with the number of participating hospitals in the CMDB, as financial data is submitted to the CMDB at the organization level and to the CPCD at the site level.
Number of Participating Organizations	The number of facilities eligible for CPES-IC surveying that submitted inpatient care abstracts to the DAD	CPERS	Some small community hospitals do not administer the CPES-IC survey due to low discharge volumes.

Contextual measure	Description	Report	Limitations
Frequency of Surveying	The frequency with which a source organization administers the CPES-IC survey	CPERS	A required survey frequency and cycle are not prescribed, but it is recommended that hospitals survey as frequently as is feasible and submit to CIHI as soon as possible after the organization/ vendor has completed data collection and processing activities. As a result, survey frequency differs among jurisdictions. Some survey on an ongoing basis while others survey within a given period. This
			may influence the number of surveys submitted.
Most Current Fiscal Year	The most recent full fiscal year of data available for assessment at the time of this report	CPERS	Jurisdictions are at different stages of implementation. As a result, jurisdictions may have submitted different years of data.
Number of Survey Records Submitted to CPERS	The number of survey records submitted to CIHI within the predefined (or applicable) fiscal year	CPERS	 This count represents the number of survey records submitted, not the number of completed surveys. Note: There is no minimum number of completed questionnaires that hospitals are required to submit.
Participating Organizations by Peer Group	The number of organizations that submit data to CPERS by peer group. Peer groups are calculated by a method that groups facilities with similar structural and patient characteristics for comparative purposes. Hospitals are designated as teaching if they have confirmed teaching status from the provincial ministry or are identified as teaching in the provincial ministry's submission to the Canadian MIS Database. Non-teaching hospitals are assigned to a large, medium or small community hospital peer group based on their volumes and patient complexities. (http://indicatorlibrary. cihi.ca/download/ attachments/1114124/Peer- Group-Methodology EN.pdf)	CPERS	None

Contextual measure	Description	Report	Limitations
Sampling Method	 The type of sampling used by the organization for the given survey cycle: Census Simple random sample Proportionate stratified random sample Disproportionate stratified random sample 	CPERS	Hospitals with fewer than 1,200 eligible discharges per fiscal year must attempt a census.
Survey Mode	Survey mode describes the method for administering the survey to the respondent. Survey modes vary based on the goals of data collection. The survey modes used for administering the CPES-IC include telephone, online and mail.	CPERS	Response rate may be affected by the survey mode.
CIHI Data Source	The database to which the province/territory has made a commitment to report day surgery records The database to which the province/territory submits hip and knee replacement prosthesis records	DAD/HMDB/ NACRS CJRR/DAD (hip and knee replacement prosthesis data)	As there is no national definition of what constitutes a day surgery record, the criteria used to classify a day surgery record may differ between the provinces/territories.

Contextual	Description	Dement	Lincitations
measure Number of Records	Description Total number of acute inpatient/day surgery/ emergency department records reported	Report DAD/HMDB/ NACRS	Limitations As there is no national definition of what constitutes an acute inpatient or day surgery record, the criteria used to classify acute inpatien and day surgery records may differ between provinces/territories. Acute inpatient care: DAD data includes stillbirth and cadaveric donor records. HMDB data (Quebec) includes cadaveric donor records but does not include stillbirth records. Day surgery: Records are defined based on the MIS functional centre account code and must be submitted at Level 3.
			Emergency department: Records are reported by submission levels 1 to 3. ED records are visits that are reported with an ED MIS functional centre. These include ED visits, as well as arranged day surgery or clinic visits that took place in the ED.
Number of Home Care Clients	Number of unique client identifiers for clients who were admitted, assessed, received home care services or were discharged	HCRS/IRRS HC	If a province/territory is not fully implemented and/or is not submitting HCRS/IRRS HC records for their short-stay (acute, rehab, end-of-life) home care clients, the number would not be representative of the total number of clients seen in the province/territory. This indicator does not consider provincial/territorial population size or home care admission criteria, therefore per capita comparisons are not possible.
Number of Admitted Long- Term Home Care Clients	Number of unique client identifiers who were admitted and classified as long-term home supportive and maintenance clients based on their health status	HCRS/IRRS HC	Provinces/territories may have different interpretations of CIHI's client group definitions. For data not in compliance with CIHI specifications (not subject to hard edits), CIHI has mapped client group descriptions submitted by the province/ territory to HCRS/IRRS HC submission standards
	and assessed needs		Date of Acceptance to Home Care (X6) is used to calculate Number of Admitted Long-Term Home Care Clients. However, Date of Acceptance to Home Care (X6) is not a required field for HCRS/IRRS HC. Newfoundland and Labrador does not submit this data element, and British Columbia submits this for 2 out of 5 regions. Therefore, when Date of Acceptance to Home Care (X6) is not available, Date Case Opened (CC1) is used instead.

Contextual measure	Description	Report	Limitations
Availability of Contact Assessment Data	An indication of whether or not the interRAI Contact Assessment© data is available	HCRS/IRRS HC	This indicator does not measure the coverage of the contact assessment data; rather, it measures the availability of the information. A partial submission of the contact assessment data will be considered, as the information is submitted to HCRS/IRRS HC by the province/territory.
Provincial/ Territorial Reassessment Interval	Interval of time that provinces/territories set to reassess clients	HCRS/IRRS HC	All of the jurisdictions that currently submit to HCRS/IRRS HC base their reassessments on a 1-year period.
Number of Registrations	Number of regulated nurses who submit an active practising registration to an appropriate regulatory authority in the first 6 months of the registration year, and those registrations that are submitted to HWDB	HWDB	To better ensure timeliness, CIHI collects data prior to the end of the registration period, which varies among professions and provinces and territories. Nurses who register between the cut-off date and the end of the registration period are not included in the HWDB. Analyses completed annually by CIHI indicate that less than 5% of regulated nurses register after the 6-month mark. For more information on under- and over-coverage, refer to <i>Nursing in Canada,</i> <i>2020</i> — <i>Methodology Notes</i> on CIHI's website (cihi.ca).
Number of Submitting Facilities	Total number of facilities that reported ED visits	NACRS (ED)	This indicator describes only the number of facilities, rather than the number of records, that submitted data to NACRS.

Contextual measure	Description	Report	Limitations
Number of Drug Plans Submitting	Number of plans/ programs submitting claims and formulary/ coverage information for the reporting calendar year	NPDUIS	 Ideally all public drug plans/programs should be submitting both claims and formulary/coverage data and the values should be the same. Only selected jurisdictions submit claims for drugs dispensed from community pharmacies, including both publicly and privately funded drug claims. Formularies and claims administered through hospital-based programs or cancer agencies are not submitted to the NPDUIS. The following limitations are specific to certain provinces/territories: Alberta: Claims financed and coverage information from plans/programs other than the Non-Group Prescription Drug Coverage, Seniors and Alberta Widows' Pension and Palliative Care Drug programs are not included. Prince Edward Island: Claims financed and coverage information from plans/programs other than Child in Care/Financial Assistance, Seniors Drug Cost Assistance, Diabetes Control, Family Health Benefits, High Cost Drugs, Nursing Home, Quit Smoking and Sexually Transmitted Diseases programs are not submitted.
Number of Claims Submitted (in Millions)	Number of unique claim records (in millions) submitted for the reporting calendar year	NPDUIS	 Claims data is submitted with a lag (time varies by province/territory) in order to account for reversals and adjustments prior to submission. Any adjustments and reversals made more than 3 months after a claim has been submitted may not be captured, unless a corrected file has also been submitted by the province/territory. Data will not be corrected after 1 year unless the impact of the correction is deemed significant The following limitations are specific to certain provinces/territories: Alberta: Claims dispensed to residents of long-term care facilities are not submitted. Prince Edward Island: Claims dispensed to residents of government manors (i.e., publicly owned nursing homes) are covered through the Institutional Pharmacy Program; claims for these residents are not submitted.

Contextual measure	Description	Report	Limitations
Availability of DIS data	A measure of whether a province/territory submits claim-level drug data from a Drug Information System (DIS)	NPDUIS	Claim-level drug data from DIS sources can be used to create a more complete picture of the prescription drug sector in Canada. Claim-level data from a DIS source will help improve comparability of provincial/territorial indicators related to prescription drug utilization.
			Claim-level drug data from DIS sources submitted by different provinces is not standardized and contains costing data that is non-adjudicated. Talks with some provinces/ territories on claim-level drug data from DIS sources have not started yet.
			 Calculation description: Yes: Province/territory submits DIS claim-level data. In Progress: Province/territory is preparing for DIS claim-level data submission specifications. <i>In Progress</i> indicates that discussion or implementation is underway but data is not yet being submitted. No: There are no formal discussions regarding
Number of Beds in Participating Facilities	Total number of beds in operation among submitting facilities, as reported in the facility profile	CCRS/IRRS LTCF, NRS	the collection of DIS claim-level data.In provinces/territories where NRS participationis voluntary, facilities may choose to reporton only some of their rehabilitation population.For example, a unit with 20 beds may chooseto submit NRS data for only its 5-bed orthopedicsection. Also, facilities/units may experiencetemporary bed closures throughout the year dueto construction, staffing shortages, etc. Facilitiesare not required to inform CIHI of these temporaryclosures for NRS reporting. As such, the numberof beds reported here may not necessarily reflectthe total adult inpatient rehabilitation activityoccurring at participating facilities.
Number of Complete NRS Episodes	The total number of complete episodes (paired admission and discharge assessments)	NRS	In provinces/territories where NRS participation is voluntary, facilities may choose to report on only some of their rehabilitation population. Values do not necessarily represent the total number of adult inpatient rehabilitation episodes that occurred in each jurisdiction.



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