

Core Plan Pooling FAQ

1. What Is the Core Plan?

CIHI's Core Plan subscription is available to Canadian health care facilities and regional health authorities (or similar organizations, such as local health integration networks) through a bilateral agreement between CIHI and ministries of health. The subscription offers an extensive range of products and services, such as

- Health information standards, including technical manuals;
- Reports and health information publications; and
- Basic education.

Presently, there are different categories of Core Plan entitlements for each facility or regional health authority, which are established according to the matrix below:

Facility Type	Core Plan Category			
	Small	Medium	Large	Region
Regional Health Authority (or Similar)				X
Acute Care	1–199 Beds	200–399 Beds	400+ Beds	
Long-Term Care	1–30 Beds	31–99 Beds	100+ Beds	

CIHI products and services that are included in the Core Plan subscription can be acquired at no cost up to certain maximums per facility category. For example, Education sessions are available as follows:

Education Session	Small	Medium	Large	Region
Number of Participants	2	3	5	5

This subscription design establishes a set of Core Plan entitlements for each facility.

Who We Are

Established in 1994, CIHI is an independent, not-for-profit corporation that provides essential information on Canada's health system and the health of Canadians. Funded by federal, provincial and territorial governments, we are guided by a Board of Directors made up of health leaders across the country.

Our Vision

To help improve Canada's health system and the well-being of Canadians by being a leading source of unbiased, credible and comparable information that will enable health leaders to make better-informed decisions.

2. What Is Core Plan Pooling?

Facilities can be grouped into pools to improve access to Core Plan products and services (more specifically, publications and standards as well as Education sessions). It enables ordering of products and services for **any** facility in the pool by anyone who has been assigned online access to that pool. For example, a pool could consist of one regional health authority, one large acute care facility, one medium long-term care facility and one small long-term care facility. An authorized person from the health authority or any of the facilities in the pool could log in and place orders for publications or register staff from any facility in the pool for Education sessions with just one username and password.

Note that the maximum that can be ordered under Core Plan Pooling is the sum of the Core Plan sizes for the entire pool. Classroom sizes will also affect availability. It is left to the discretion of the person placing the order or the Education registration how to utilize the Core Plan entitlements for each facility.

3. How Do I Take Advantage of Core Plan Pooling?

Should your organization be interested in establishing a Core Plan Pool, please contact us at orderdesk@cihi.ca. A listing of the facilities that will belong to the pool will be required, as will the name of the online account manager who will be authorized to manage placing online orders and registering for Education sessions.

4. If I Do Nothing, Will My Core Plan Change?

Doing nothing means that the Core Plan currently in place for your facility or regional health authority (or similar) will remain unchanged. In other words, nothing will change and placing orders for publications or registering for Education sessions will continue to be covered by the same Core Plan subscription.